

Additional provisions that apply to every delivery of fumonic smoke detectors by ista Nederland B.V.

Fumonic smoke detectors are intended to alert people via an acoustic signal in the event of fire and/or smoke. The use of smoke detectors does not prevent a fire, nor is a starting fire extinguished or reported to the fire brigade. It is not within ista's responsibility to prevent fire, to provide a fire-safe environment, to report fire to the fire brigade without delay and, if necessary, to put out fire.

The General Terms and Conditions of ista Nederland B.V. - consisting of the General Provisions and Product-Specific Provisions - apply to all agreements and quotations insofar as ista provides services or supplies products. You can view and download these general terms and conditions on the ista website:

www.ista.com/nl/organisatie/algemene-voorwaarden/

In addition to these general terms and conditions, the liability of ista with regard to delivered fumonic smoke detectors is limited to the invoice value of the relevant non-functioning smoke detector(s). If for whatever reason, ista cannot invoke this provision, the obligation to pay compensation is limited to the amount that is paid out in the case in question under a liability insurance policy taken out by or on behalf of ista. Consequential and visual damage, including costs of disassembly and reassembly and aesthetic damage to paintwork or wallpaper, will never be eligible for compensation.

It is not the responsibility of ista - in a specific situation and under specific circumstances of use of a fumonic smoke detector - to determine the number of fumonic smoke detectors required for safety and proper operation, to ensure that no factors in the vicinity of the installed smoke detectors negatively affect the proper functioning of the smoke detector, to carry out maintenance and replace a smoke detector in a timely manner within the lifespan of 10 years. ista provides product information, installation instructions and occupant information for the fumonic, which, in addition to the legal building regulations, must be closely followed and guaranteed at all times, even after structural changes. If the instructions and manuals are not followed, ista is not liable for the relevant fumonic smoke detector and all claims based on warranty, non-conformity or possible compensation will lapse.

fumonic smoke detectors are sealed after assembly and installation in accordance with the instructions and manual. The smoke detectors may not be disassembled or moved without the prior consent of ista. If the seal is broken, ista does not guarantee the functionality of the smoke detectors and all claims based on warranty, non-conformity or any compensation will lapse.

Every month, ista will remotely check the alarm function and battery capacity or possible compensation via radio communication and inform the Customer in the event of a malfunction. This check is a snapshot and does not guarantee that the smoke detector will, indeed, function after the check is carried out. Ensuring the radio connection between the smoke detectors and ista for the purpose of this check is not the responsibility of ista. Any malfunction or failure of a smoke detector must be reported to ista immediately. External environmental conditions that influence the operation and connection of the smoke detectors, such as (but expressly not limited to) renovation work, smoking and other obstacles, are not for the account or responsibility of ista.