

# Saving water is great news for your wallet and the environment

## Saving tips:

- Do not let the tap run or drip unnecessarily
- Repair leaking taps
- Use a water-saving flush button on the toilet
- Choose a water-saving shower head
- Using water-saving methods can reduce your water use by 30%, from an average of 126 litres to less than 90 litres per person per day
- Only do your laundry with a fully loaded machine. Washing machines are major consumers of water and energy. By consciously dealing with the use of these types of machines you not only save water but also energy
- An 'eco' washing machine or dishwasher will considerably reduce your annual consumption. A-labelled machines have low energy consumption
- When washing your car you can save three quarters of the water if you use buckets rather than a hose. This can save over 100 litres of water per wash.

For more information visit our website  
[www.ista.nl](http://www.ista.nl)

We hope you enjoy a comfortable living environment.

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## Save water by metering

tap water meter



## Save on your water costs

Did you know that you can positively influence your water costs? You can save an average of 20% on your water costs if you are provided with more insight into your consumption. In the Netherlands, we use an average of 45 m<sup>3</sup> of water (45,000 litres) per person per year. Saving is not only great news for your wallet, but also for the environment. This brochure explains how it works. We will also give you some useful tips on how to use your precious water resource as efficiently as possible.

## Collective water use and individual metering

Your home is equipped with a collective (hot/cold) water supply for all residents in the building in which you live. The total costs for the supply of cold and/or hot water must of course be paid for equitably by all residents. This is made possible by metering the water consumption of all residents. Therefore a domaqua<sup>®</sup>m type water meter has been installed in your home to record your use accurately.

## Reading the meter

The meter stores the reading at the end of the billing period, which has been agreed with your property manager. ista Nederland handles your meter readings. The meter is read remotely, so there is no need to stay at home for the meter reader. The domaqua<sup>®</sup>m is a continuous calculation meter, which means it continues recording on into the next billing period. To calculate your water consumption, the final reading of the previous period is deducted from the final reading of the current billing period. We draw up your annual bill on the basis of your personal water consumption.

## Insight into your consumption

Research has shown that insight into your water consumption will lead to more conscious water use behaviour and higher energy savings. Therefore, the heat law requires you to be given insight into your water consumption several times a year. This allows you to monitor your consumption and adjust your use if you wish.

## How does it work?

Your water meter is specifically designed to provide insight into your water use. The monitoring tool in our ista webportal and the ista app allow you to view your water consumption every week. You can compare this consumption with your use in recent years or with the average consumption in your building. All data is shown in clear graphs. Easy and organised!



If you wish to use the ista webportal and the ista app in your building, ask your property manager.

