

Multi-Factor Authentication

If you already have an account and would like additional security for your data, please use Multi-Factor Authentication (MFA).



ofile	
Name Data Login Contact	To enable MFA, go to 'Profile' and select 'Login
Username	
Your username	You will then see this screen.
Password	
Multi Factor Authentication Click for an explanation	
Edit 🔫	Click on 'Edit' .
Edit Delete my account	Click on 'Edit' .

Change login	×
Isername	
Your username	
lew password	
Confirm new password	
Multi Factor Authentication	
lick for an explanation	

You will then see this screen.

Enable MFA here.

Now click on **'Save'**.

ista	You will then see the following screen
Mobile Authenticator Setup 1. Install one of the following applications on your mobile:	If you have enabled the MFA toggle, you will need to enter your username and password the next time you log in. You can then link your Authenticator app.
Microsoft Authenticator FreeOTP Google Authenticator	— Install one of these apps on your mobile phone.
	— Open the app you installed and scan the QR code.
Unable to scan? 3. Provide a Device Name to help you manage your	— Can't scan? Click here for more instructions.
OTP devices. Enter the one-time code provided by the application and click Submit to finish the setup. Device Name	Entering a name for your mobile is not mandatory
One-time code *	Enter the code you see on your mobile here.
Submit Cancel	Click on 'Submit' . You will now enter your account on mijn.ista and you can see your meter readings.
hange login ×	
sername	Want to disable Multi-Factor Authentication again?
Your username	Go back to your 'Profile' and to 'Change login' .
ew password	Vau will there are this server
onfirm new password	Tou will then see this screen.
Multi Factor Authentication	Disable MFA here.
Cancel	Now click on 'Save' . You are no longer using MFA. Next time, you can log in with your username and password. You no longer need to enter an additional code.

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