

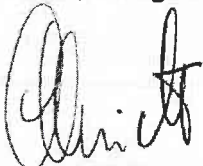
Environmental Guidelines of the ista Group

The business model of *ista* is based on products and services which reduce CO₂ emissions and therefore counteract global warming. In our efforts to achieve corporate sustainability, it is our declared goal to reconcile as far as possible the economic performance of our company with the aspects of ecological responsibility.

With these environmental guidelines, the management and all employees of the ista Group commit themselves to the principle of sustainable and responsible development.

1. For us, complying with environmental laws is a matter of course.
2. Environmental and climate protection are major elements of our corporate strategy and important tasks of the management. Our managers actively promote the integration of the environmental protection philosophy into their area of responsibility.
3. The responsible use of energy, water and raw materials is a key focus for us. We therefore strive in our corporate actions to avoid or minimise as much as possible negative impacts on the environment, such as wastes, effluent and emissions. This also applies to our personal conduct at the workplace.
4. Cooperation with our suppliers and customers is maintained on the basis of our "Supplier Code". This Code commits them to ensuring the responsible use of resources and avoiding or minimising environmental impacts when providing their services for *ista*. *ista* gives preference to suppliers who maintain a quality management system according to ISO 9001 or an environmental management system according to ISO 14001.
5. Our environmental consultant initiates, coordinates and monitors appropriate activities for the continuous improvement of our company's environmental protection and is working on the establishment of a systematic environmental management.

Essen, 1 August 2010



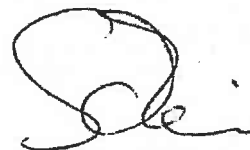
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